

Jul/Aug 2023

At peopleCare Communities, we're all about partnerships. Working with our municipal and provincial officials to get our new LTC Homes built and opened quickly, as part of planned communities of care. Partnering with like-minded, values-based organizations in service to others. Coming together with residents, staff, families and partners to support worthy causes. We're committed to changing the world of senior living: it's collaboration that always takes us someplace special along the way.

See you on the fairway!

We're really in the swing of planning peopleCare's upcoming 2023 golf tournament. Thanks to the generosity of our partners and colleagues, sponsorships sold out quickly and we hit our maximum of 144 registered golfers. Our sponsors play a huge role in our fundraising success. This year's Signature Sponsors include long-time partners VanDel, SRM, ProResp, BDO, Josslin, CMLS, SGP and Coinamatic. (More on all sponsors in the next issue of this newsletter.) Meantime, limited spots available for dinner-only on tournament day. Don't miss your chance to connect with the peopleCare team and other participants. Contact staylor@peoplecare.ca if interested. Registered to golf? In early Sept we'll email you all the details you'll need to have a fantastic day on the course at Rebel Creek!





Construction progress, new peopleCare Tavistock LTC Home

Accelerating our LTC developments

With 40,000 Ontarians waiting for LTC, it's no wonder building and opening new Homes quickly is a top priority for government and senior living organizations alike. The Ministry has prioritized building LTC capacity to improve access to quality, resident-centred care and ease hallway health care, enabling development through increased capital funding and modernized processes.

peopleCare is doing our part, working hard to accelerate the nine LTC developments currently in our pipeline. For instance, after breaking ground in Tavistock at the beginning of summer, we've made great progress in that community, including pouring the foundations of the building perimeter and

interior courtyard. The new 128-bed Home remains on schedule to open its doors in 2024. This Fall, we look forward to getting shovels in the ground in Kitchener and in Delhi.

Trent University visit

Earlier this summer we hosted our partners from Trent University for a tour of several peopleCare Homes as we look ahead in anticipation of our upcoming LTC development as part of their <u>University-Integrated Seniors</u> Village.

Read the latest on all peopleCare's Developments.





Let's talk opening a new LTC Home

Opening a brand-new LTC Home is a significant undertaking, which made it all the more satisfying to see the happiness on residents' faces as we welcomed them into their new 128-bed peopleCare home in Meaford, Ontario. The secret behind the smiles? Careful planning, a steadfast focus on our resident-centred purpose, and our team pulling together with family, community and government partners. All were instrumental in helping us hire and orient dozens of new staff, pass our pre-occupancy review, organize an enjoyable move-day experience, and meet our occupancy targets within the first 60 days of operation.





Margaret Ruppel (left), one of Meaford LTC's residents. The new Home incorporates comfy design elements like an Adirondack chair and Sensory-scape murals (right).

Read our tips, insights and staffing solutions in What does it take to open a new LTC Home? Our goal is to see all LTC residents in Ontario flourishing in

beautiful, modern spaces with upgraded amenities and exceptional quality of life. Wherever your organization is on the development journey, feel free to call us. We're happy to talk about what went well, what surprised us, and what opportunities will help us all build and open more new Homes quickly and efficiently.

Community partnership connects individuals with meaningful work



The grounds at peopleCare Hilltop Manor in Cambridge have never looked better thanks to a partnership with Untapped Potential (UP) - an organization that connects businesses with people who are developmentally delayed, capable and eager to work in their local communities for a fair wage. Talented UP landscapers Marc, Ryan and Jason developed transferable skills through Guelph's Live and Learn Centre. This multi-service business is person-centered, like peopleCare, and offers programs designed to help those with developmental disabilities reach their full potential. "It's great to see

organizations like peopleCare open their doors and give people with disabilities a shot at work," says Jason Dudgeon, founder and owner of UP. "Diversifying your organization's culture to give the most vulnerable people an opportunity to succeed is huge." Read Coming Up Roses at peopleCare.

LTC panel at AMO 2023

Municipalities play a key role in planning to meet the needs of the older adults living in their communities now and in future. With strong partnerships that start many years before shovels in the ground, the support of our municipalities helps enable peopleCare to develop innovative life-enriching senior living communities that include a mix of care, service and housing options. Our CEO Brent Gingerich recently joined Jarlette Health



Services, Fairview Seniors and Durham Christian Homes at the AMO 2023 conference, on a panel exploring how we can re-imagine seniors' care with local communities and governments. Thank you OLTCA for convening!

Tell us what you think



What our residents and families have to say about their experience of our care and services is one of our most meaningful measures. Here's a recent example: "This LTC home has wonderful staff and management. The team provides excellent care for the residents and works tirelessly to see to their requirements at all times. I will never stop recommending peopleCare for their excellent service."

Online reviews help others get a sense of what they can expect from an organization. Have a great experience with a peopleCare Home? Give us 5-stars on Google!

Community Partner Update page 2 of 2













