

January 12, 2022

A message for our families

As the highly contagious Omicron variant spreads rapidly in communities throughout the province, many sectors across Ontario are experiencing an increase in positive employee COVID-19 cases and related staffing pressures.

Please rest assured, as the number of cases continue to rise due to community transmission, our teams have been working diligently on strategies to ensure our Homes have the support of as many caring hands as possible, to continue balancing resident care and safety with quality of life.

We are closely monitoring the number of staff who are off work due to isolation, and are supporting them with the necessary tools to enable a safe and quick return to work.

If needed, we have arranged for outsourcing of tasks such as cleaning and meal delivery, so our residents continue to enjoy nutritious meals in clean homes, while receiving compassionate care from familiar peopleCare faces.

We also haven't let up on our rigorous infection control practices and enhanced measures to keep our Homes safe, including active screening, personal protective equipment (PPE) and testing.

Please visit our [COVID-19 Updates](#) page on peoplecare.ca often for up-to-date information, including outbreak status and our [Family Caregiver Program](#) resources. Designated family caregivers are always welcome in our Homes, and our teams are happy to support virtual visits so families can enjoy more #HeartfeltMoments with their loved one.

Don't forget to check out our [Facebook page](#) to stay connected on life in our Homes, including the many fun activities and programs our residents continue to enjoy.

Please don't hesitate to connect with the Executive Director of your specific peopleCare Home with any questions.